We do not expect you to have any problems with your telephone, but if you
do, the following suggestions might help. If you still have problems,
check other phones on the same line to see if they work properly. If they
do and the problem does not seem to be with your phone service, take you
phone to your local Radio Shack store for assistance.

Problem	Solution
The handset does not work.	Be sure POWER is ON. Move the handset closer to the base. Be sure the phone line cord and AC power cord are correctly and securely connected. Be sure the battery is charged. Fully extend the base's antenna vertically.
Volume drops or you hear unusual sounds.	Someone has picked up another phone on the same line. Hang up the other phone. Low battery power.
Call is noisy.	Do not mount the base near appliances or large metal objects. Hang up and redial the number. Keep the handset away from interference sources such as computers, remote controlled toys wireless microphones, wireless alarm systems, wireless intercom and room monitors, fluorescent lights, and electrical appliances. If the interference is severe, turn off the interfering device. Exchange your phone for one with a different operating frequency (within 30 days of the purchase date).
The handset's range decreases.	Fully extend the base's antenna vertically.

	Return the handset to the base and recharge the battery. Be sure the antenna is not touching a metal surface.
Receiver sound flutter or fades.	Be sure the battery is charged. Fully extend the base's antenna vertically. Move the handset closer to the base.
Can make call, but telephone does not ring.	Telephone company may be using unusual ringing methods. Your telephone is designed for standard and straight line bridged ringing. Do not use your telephone on party lines.
Can receive calls, but cannot make calls.	Set the TONE/PULSE selector correctly for you type of service
You cannot answer/make a call and the handset sounds an error tone when you lift it from the base or press TALK.	The phone might be receiving interference from another RF signal; or, if the handset is away from the base during a long power failure, the base might lose its access protection code. Return the handset to the base for a few seconds.

(CJD/all-7/12/94)