PROBLEM	POSSIBLE SOLUTIONS
No Audio	Check the speaker or headphone connection. Check that the audio adapter's volume control is properly adjusted. Check the volume setting of the mixer. If you are using a Sound Blaster-compatible or AdLib-compatible MS-DOS application, set the audio port address, audio DMA channel, and audio interrupt jumpers to the default settings. Running some Sound Blaster-compatible applications may require using the default interrupt, DMA channel, and port address settings of the audio adapter. If you change the adapter's audio interrupt, audio port, or audio DMA channel, be sure to update the audio driver settings with the Windows Control Panel and change the SET BLASTER command line in the AUTOEXEC. BAT file. Refer to the Audio Adapter Software Setup bulletin for more information. Some computer contain a sound chip that uses DMA Channel 1. After using the computer's built-in sound features, you must restart the system to use the audio adapter's sound. The Tandy 1000 series computers (such as the Tandy 1000RSX) and the Tandy 2500 series computers (such as the Tandy 2500 RSX and 2500 SX/33) contain a sound chip.
Repeating Audio	This might indicate an interrupt conflict. Run TEST -SBP to check for a conflict with the adapter. If you change the adapter's audio interrupt, audio port, or audio DMA channel, be sure to update the audio driver settings with the Windows Control Panel and change the SET BLASTER command line in the AUT0EXEC.BAT file. Refer to the Audio Adapter Software Setup Bulletin for more information. Be sure the CD is free of dust and scratches. Handle CDs by their edges only.
Blank Screen	Be sure the monitor is turned on. Check the monitor's brightness and contrast control. Check the cable connections.
Video is not clear	Run the adapter or Windows setup program to verify that the 256-color, 640x480 driver is selected.

| CD application does not run, or system returns to MS-DOS or Windows when the application is selected. | Be sure the CD is free of dust and scratches.

Handle CDs by their edges only.

Be sure the CD is inserted label side up.

This problem can result from an interrupt conflict. If you change the adapter's audio interrupt, audio port, or audio DMA channel, be sure to update the audio driver settings with the Windows Control Panel and change the SET BLASTER command line in the AUTOEXEC.BAT file. Refer to the Audio Adapter Software Setup Bulletin for more information.

Be sure the settings of the audio drivers match the adapter's jumper settings. Refer to the audio software setup bulletin for information.

Be sure the CD-ROM drive's power cable is securely connected.

If your CD-ROM drive is a CDR-1501, check that you have resolved the CD-ROM port address conflict between the audio adapter and the CDR-1501 port address. Refer to "Hardware Setup."

Run Windows in standard mode by entering the WIN/S command at the MS-DOS prompt. |

PROBLEM	POSSIBLE SOLUTION
While playing an audio track, you cannot return to the main menu.	Wait until the end of the track or stop the track. The system cannot access the menu while a CD is playing.
TEST-SBP program halts	The program has detected a conflict between the adapter and another device. Refer to the adapter user's guide to correct the conflict.
	Exit TEST-SBP. Type TEST-SBP/M and press ENTER to run the program with prompts for manual entry of the settings selected on your adapter.
MS-DOS audio applications do not run properly	Set the audio adapter jumpers to the original (default) settings, if possible. Refer to the

	adapter user's guide.
Error message indicates an inadequate video driver	Press ENTER to clear the message from the screen. If you installed a 256-color VGA driver, ignore the message.

(smc-11/24/93)